# JINDAL FIRST GRADE COLLEGE FOR WOMEN

(MANAGED BY PRAGUN JINDAL PHILANTHROPIC ORGANIZATION) JINDAL NAGAR, TUMKUR ROAD, BENGALURU-73



# STUDENT'S GRIEVANCE REDRESSAL AND COUNSELING CELL **ANNUAL REPORT (2017-18)**

## **ACTIVITIES CONDUCTED**

- Allowance of mobile phones.
- Installation of CCTV Cameras.
- Introduction of value added courses.
- Conduct of proficiency and soft skill courses.
- Guidance and counseling.
- Remedial and enrichment program.

# REPORT OF THE ACTIVITIES CONDUCTED

#### Allowance of mobile phones:

As per University Guidelines, JFGCW here has banned students from using mobile phones on campus and classes. Committee members also seized from students who brought mobile phones into classes despite strict instructions of the principal.

## Installation of CCTV Cameras:

Students complained about the loss of their valuables like money, notebooks..etc which has been kept in bags in their respective class rooms. So, the students are requested for installation of CCTV Cameras in the third and fourth floor classrooms for their safety purpose and to avoid thefts. Regarding the installation of CCTV Cameras in third and fourth floor, proposal has been sent to management.

CCTV Cameras has been installed in third and fourth floor classrooms.

## Introduction of value added courses:

The final year students requested for short term certificate courses which are to be conducted after the class hours or during semester breaks.

As per demand of the students, banking classes has been started for final year students. JFGCW, have collaborated with Institute for Banking Education Services Pvt. Ltd. for exclusive coaching. These courses help students stand apart from the rest in the job market by adding further value to their resume.

# Conduct of proficiency and soft skill courses:



The final year students put forth their demand for the conduction of proficiency course class. These courses help students to adapt more easily to different culture and the ability to communicate with others more confidently.

The above said proposal has been accepted and will be initiated shortly.

# **Guidance and counseling:**

The aim of counseling cell is to provide comprehensive guidance programs that will equip students with necessary knowledge, attitude and skills to become mature and socially responsible individuals.

## The following are the activities conducted under this cell

- Nurturing through the remedial teaching program.
- As far as academic counseling is concerned, students receive assistance on how to study and write the examination to get good marks. Special care is given by subject teachers.
- Mentoring through an individual counseling.
- Provide various comprehensive psychological services to students and resolve their emotional, behavioral, academic, and social issues.
- Providing counseling in the areas of:-
  - ✓ Stress management
  - ✓ Emotional intelligence
  - ✓ Self-awareness
  - ✓ Learning disabilities.

## Remedial and enrichment program:

Conducted remedial classes for students who didn't perform well in the internal test. The students were also given advice after class hours under remedial classes and were motivated by providing simple and direct learning material.

Enrichment classes were conducted for advance learners as well. These students were encouraged to adopt self-study methods for enrichment and remediation.

Seminars and group discussions were organized to nurture their creative abilities.

# **CONCLUSION:**

During the year minor issues like dress code, allowance of mobile phones, Installation of CCTV Cameras etc has been resolved and no such major grievances were received

# **PHOTO GALLERY:**

